

Wakefield Park Motorsports Refund Policy

The following outlines Wakefield Park Motorsport's (WFP) Refund Policy with regards to products and services excluding Track Rentals and Race Event entries. Track Rentals are covered in a separate contract between Wakefield Park Motorsport and the hirer. Race Event entries are covered with respect to the regulations pertaining to the event entry form which forms a contract between Wakefield Park Motorsport and the entrant.

WFP will provide a refund or replacement product in the following circumstances:

- a product or service ordered by the client is no longer available;
- WFP cancels a product or service in part or in full;
- the client cancels an order for a product or service in part or in full;
- the product does not meet with the clients approval;
- the price charged varies from the advertised price or the amount paid by the client;
- WFP replaces a prepaid product or service with a one at a lesser price;
- the person or organisation billed did not originate the charge as a result of fraudulent use of credit cards or other such circumstances.
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This policy is subject to any specific licence agreement or contract applicable to specific products and services. Please see below for further information.

Product or Service No Longer Available

In the case that a product or service has been purchased and WFP is unable to supply that product or service due to the fact that it is no longer available, the client may request a full refund.

Client cancels an order of a publication, report or promotional materials

In the event that a client cancels the purchase of material goods **prior** to dispatch, the client is entitled to a full refund equal to the amount of the purchase.

In the event that a client cancels the purchase **after** the item has been dispatched, the client is entitled to a refund equal to the cost of the item **only**, and will incur the charges of the delivery and return of the item. The refund will be made upon the return of the product in an acceptable condition.

The Product Does Not Meet with the Clients Approval

Unless there is a specific licence agreement or contract in place, the WFP Conditions of sale apply:

"Subject to any warranty which may be implied by law, the WFP's liability to the client for any loss, damage or injury howsoever caused by the WFP, whether due to negligence or otherwise, in relation to a product shall be limited to providing a replacement copy of that product".

A refund may only be considered in the case that the client's disapproval of the product is attributable in whole to an error on the part of WFP.

Price Reductions

In the event that the cost of a product or service decreases prior to delivery, the client shall be entitled to a refund totalling the difference in costs.

In the event that a product or service is replaced by one at a lesser price prior to delivery, the client shall be entitled to a refund totalling the difference in costs.

Proof of Purchase

A Client is required to provide proof of purchase for all products and/or services for which a refund is sought. Proof of purchase includes the order number for the purchase and may also include

- credit card details;
- cheque details; or
- the purchase order number.

Form of Refunds

A refund will be provided in the form of a cheque only.

Wakefield Park Motorsport Will not refund or exchange in the case of;

- simple change of mind
- make a wrong decision
- weather related